

## **Sherry Dwyer: Software Support & Training Manager**



Sherry Dwyer, CPP is the Manager of Software Support and Training for Optimum Solutions. Sherry has successfully built the Software Support, Training, and Implementation programs for Optimum Solutions from the ground up. Even the payroll and accounting positions she held before coming to Optimum involved customer support and client services. Sherry has over 26 years of Payroll and Accounting experience. In addition to her daily Software Support management duties, Sherry also speaks annually at Optimum Solutions Users' Conference as well as the local American Payroll Association Statewide Conference. She has a BBA degree in Business Administration with a minor in Management and Marketing from Middle Tennessee State University in Murfreesboro.

Sherry became a Certified Payroll Professional in 1996, and has participated in directing local study groups. A very active member of the American Payroll Association, Sherry has served the Greater Nashville Chapter, the local Nashville APA Chapter, as Director of Social Communication, Director of Education, Director of Membership, President-Elect, and President and is currently Immediate Past President. On the National level, Sherry serves the APA as a Hotline volunteer, Chapters helping APA Chapters Make Payroll Shine (CHAMPS) committee and also serves on the Automated Clearing House Committee. In 1998, Sherry was selected Employee of the year by her peers at Optimum Solutions and in 2000, she was named to the International Who's Who in Information Technology for her achievements in the PR/HRIS field.

Sherry's other interests include spending time with her husband, reading, swimming, jigsaw puzzles, Sudoku, music, dancing and the beach.