

Joe Turner, Director of Client Services, graduated from Georgia Southern University with a Bachelor of Business Administration degree. He has ten years experience in the unemployment industry with Thomas & Thorngren. He has worked extensively with the firm's clients through the unemployment claim process and now coordinates in-person and web-based training sessions to educate companies on how to control unemployment costs.

Alexis Plaener, Director of Employment Credit Operations, graduated from The College of New Rochelle. After six years with an investment firm in New York, she moved with her family to Nashville and joined Thomas & Thorngren, where she developed the firm's WOTC program upon the tax credit's inception in 1996.